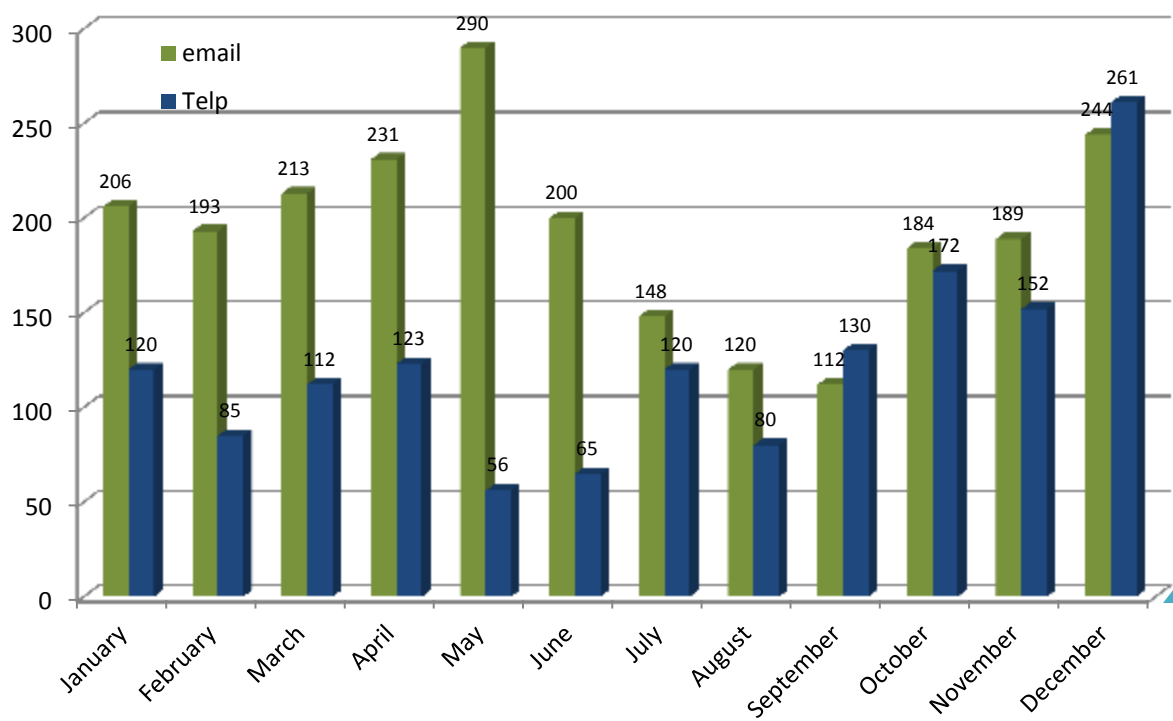




Emails & Calls | January – December 2012



2012	Email	Phone
January	206	120
February	193	85
March	213	112
April	132	123
May	290	56
June	200	65
July	148	120
August	120	80
September	112	130
October	184	172
November	189	152
December	244	261

Total number of
Emails
2,330

Total number of
Calls
1,476