BKPM Launches BKPM Investment Control and Command Center (Pusat Kopi BKPM) amid COVID-19 outbreak

BKPM launches BKPM Investment Control and Command Center (Pusat Kopi BKPM) amid COVID-19 outbreak where the BKPM team can monitor licensing requests through Online Single Submission (OSS) after positive COVID-19 announcement from President Joko Widodo on March 2.

The command center is designed to provide situational awareness to enable better decision-making by emergency services. It provides real-time information of social media & digital media sentiments, daily statistics on licensing requests through OSS, Regional Investment Potential (PIR), tracking a company's licensing status (end-to-end), licensing monitoring through OSS that is being processed by other ministries, as well as investment realization.

For the period of February 14 - March 1 2020 (before the announcement of COVID-19), the number of licensing requests through OSS was 204,199 licenses. After the announcement, for the period 2–18 March 2020, the number of licensing requests through OSS increased to 240,178 licenses (17.6%). This indicates that the COVID-19 issue did not have a significant impact on licensing requests made on OSS and it even tends to increase, especially from the trade and health sectors.

In addition to presenting monitoring data through a large screen, the BKPM Command Center has several other facilities such as presentation rooms, millennial meeting rooms, and Network Operations Center (NOC) rooms. It can also be used to conduct video conferences with BKPM representatives abroad as well as the Regional One-Stop Integrated Investment Service (DPMPTSP) to coordinate without face to face contact.